

Frequently Asked Questions About Group Visits

What does the Group Ticket include?

The group ticket includes more than 400 things to see and do at Space Center Houston, including many exhibits, two films, four live shows, several artifact galleries, Independence Plaza, the NASA Tram Tour and more. There are two virtual-reality rides that are not included (additional \$5 and \$7 per ride per person). There is a \$5 parking fee per vehicle, which is waived for buses.

Do bus drivers need a ticket?

Yes – bus drivers can obtain a complimentary ticket at the Information Desk upon arrival.

Can the tickets be sent before the trip?

Yes, Space Center Houston offers the convenience of shipping. Shipping fees will apply. Contact reservations for more information.

May we get scheduled into a film time?

No – seating for all films and shows is available on a first-come, first-served basis.

Can we bring our own lunches to eat inside Space Center Houston?

Outside food is not allowed inside the center. We do have a covered picnic park area adjacent to the guest parking lot which is available on a first-come, first-served basis. The covered portion seats approximately 75 and the perimeter seats an additional 50. Coolers must remain in vehicles or on buses.

Lunches should be stored inside of your vehicle or bus

until it's time to eat. If your bus will be leaving, please arrange a time for them to return to obtain your lunches.

Do you have a Meal Plan that we can purchase?

You may add a satisfying combination lunch option to your group ticket purchase for a discounted price of just \$8.95 each or you may choose the \$10 meal option! A delicious beverage is included with every meal. All Meal tickets **must be redeemed by 3 p.m.** on your date of visit.

What if we lose the “combo” admission/meal ticket before it can be redeemed?

You will be receiving *one* ticket that will serve as your admission ticket and your meal ticket. The ticket will be scanned upon arrival and handed back to each person to be used in the Zero-G Diner for their meal ticket. This ticket cannot be replaced if lost. Therefore we suggest that the chaperone for the group collect the tickets after entrance and redistribute them in once inside the Zero-G Diner when ready to dine.



Does the bus driver get a complimentary meal ticket?

No, but you may add a meal only ticket to your order for your driver to be used with the complimentary admission ticket he will receive at the Information Desk.

Can we bring backpacks and/or purses into Space Center Houston?

Large backpacks and large bags, or any other item that does not fit in the lockers that are available for rental, will not be allowed inside the center. All bags are subject to search upon entering the Center.

How long does the NASA tour take?

The NASA Tram Tour takes approximately 90 minutes to complete.

May we reserve a specific tram time?

A limited number of timed tickets for the tram are available on our website at one to two weeks before your visit, and on the day of your visit at the tram boarding area. The Reservations Department cannot reserve a tram time. Timed tickets are available on a first-come, first-served basis. Visit spacecenter.org/timed-ticketing for more information. Trams usually depart every 20 to 40 minutes and last 90 minutes. Please check the show schedule on the day of your visit.

How long should we plan for our visit to Space Center Houston?

The time spent inside Space Center Houston depends on how much your group wants to do. There are two films, four live shows, several artifact galleries, many exhibits and the NASA Tram Tour. Planning three to five hours will allow your group to see many things. Come as soon as the center opens to have the best experience

Will my group have a tour guide?

The NASA Tram Tour is the only part of your day that will be guided as part of your admission ticket. Touring the inside of the center is self-guided. Please use the **Map and Guide** to plan your day. Audio tours are available for an extra charge at the Information Desk.

Are maps of Space Center Houston available?

A complimentary map of Space Center Houston to plan your day may be found inside the **Map and Guide**, available at the Information Desk.

What if we need to cancel our visit?

Tickets are good for one (1) year from the date of purchase and refunds are not available.

